



FOOD CONNECT COURIERS (DRIVER / E-BIKE RIDER)

Location: Milton Keynes

Number of positions available: 2

Contract: Part-time (20 hours per week) until December 2020, with one-month probationary period

Start time: ASAP

Hours: Monday to Saturday 07:30-10:30, 15.30-18.30 – tbc depending on rota

Salary: £9.30 per hour (Living Wage)

Deadline: 14th August 2020 at 23:59, but we'll be in touch on a rolling basis

About the position:

Food Connect (www.foodconnect.io) is a pioneering new approach to redistributing food that would otherwise have been wasted. The project is currently looking to recruit enthusiastic riders/drivers to join our small, passionate team. Two part time roles are available, and we will consider candidates who are experienced drivers, riders or both.

Based in Milton Keynes, this zero-emissions service redistributes food surplus from food retailers to five community fridges and charities across Milton Keynes.

As well as reducing food waste, the service aims to reduce urban pollution and food miles by using two electric cargo bikes (E-Cargo Urban Arrow XL and GSD 10 Tern and Carla Cargo Trailer) and an electric van (Nissan NV200).

Food Connect is a project from Hubbub, an environmental charity.

Hubbub is committed to safety and all riders and drivers will receive a full induction and training. The successful candidates will demonstrate riding competence to Bikeability Level 3 and complete online certification for manual handling, fire awareness and food hygiene. There will also be the opportunity to complete HSE First Aid at Work. Delivery riders on the e-bikes will be assigned a volunteer buddy rider. Both drivers and riders will be given an induction to use the vehicles.



The normal hours of work will be 07:30-10:30 and/or 15:30-18:30 Monday to Saturday depending on the rota. Times are subject to change depending on the demands of the role.

The team are looking for candidates who are:

- Over the age of 25 (this is due to restrictions on our insurance policy)
- Have a clean UK driving license (if applying for driver role)
- Enthusiastic and motivated by the project's mission.
- Physically fit and comfortable with cycling or driving for long periods of time, and the manual handling of goods.
- Experienced in riding bikes or driving to a high level or professionally as a courier.
- Committed to safe and respectful road use.
- Friendly, upbeat and who can provide excellent customer service to beneficiaries.
- Confident navigating using GPS and following routing software.
- Organised, punctual and safety conscious.
- Comfortable using Whatsapp, Facebook and willing to help with social media marketing and communications with the team.
- A team player, sharing success and solving issues and challenges collaboratively.
- Motivated by challenges, and able to be flexible and adaptable as the project grows and develops.
- Proficient or fluent spoken English, and excellent communication skills.
- Comfortable to work autonomously and cover for the Project Coordinator, once trained in the scheme's operation.

Duties will include:

- The regular collection of food from retailers across Milton Keynes.
- Ensuring that food packages are packed safely and securely onto the cargo bike, trailer or van as required.
- Assisting with planning travel routes to ensure that food packages are delivered to schedule and in a socially distanced way.
- Being a friendly, positive ambassador for the Food Connect project and engaging with beneficiaries and the wider community.



- Good housekeeping such as returning food trays to retailers, cleaning and maintaining vehicles, ensuring operational energy levels on all vehicles and that trackers are fully charged.
- Recording and providing weights of food collected for evaluation and reporting.

How to apply

- Please send your CV to hello@hubbub.org.uk with the subject line: '**Food Connect Courier application**' along with a one-page cover letter explaining why you are the best candidate for the role.
- All successful candidates will be DBS checked. If you already have one, please let us know in your application.
- Interviews will be held on a rolling basis via Zoom with a follow up in person. If Zoom is not suitable for you for any reason, please let us know in your application.
- If you have any questions about this role or the application process, please contact hello@hubbub.org.uk.